

ANNUAL MAINTENANCE CONTRACT FOR
DEVIDAYAL SOLAR SOLUTIONS PVT. LTD
-SOLAR CHEST REFRIGERATORS-

To buy your AMC, please visit:

<http://www.ddsolar.in/annual-maintenance-contract/>

India AMC Prices (Including 18% GST)

Model category	100ltr / 150ltr	200ltr / 250ltr
Comprehensive AMC in ₹	₹.4130/-	₹.4956/-
Labor Only AMC in ₹	₹.2950/-	₹.3304/-

TERMS AND CONDITIONS OF THE ANNUAL MAINTENANCE CONTRACT (AMC)

Your AMC contract is an extension of your warranty.

TYPES OF AMC CONTRACTS:

There are two types of AMCs – Comprehensive and Labor only.

What does this contract cover?

Comprehensive Annual Maintenance Contract:

- 1) Preventive maintenance service of the product.
- 2) Visiting charges for all breakdown calls.
- 3) Repairs, or replacement of components like PCB, Thermostat, compressor controller, Fan assembly, external condenser.
- 4) Minimum 2 visits covered.

Labor Only Annual Maintenance Contract:

- 1) Preventive maintenance service of the product.
- 2) Visiting charges for all breakdown calls.
- 3) Minimum 2 visits covered.

What this contract does not cover?

- 1) Repair/replacement of parts that are damaged by misuse or breakage.
- 2) All handles, lock and key, glass sliding and metal parts and remote handset.
- 3) Evaporator tank, Cabinet, Plastic, Gasket, Sheet Metal, Power Cord and Glass parts.
- 4) Repairs/replacements that occur due to:
 - Operation at high or low voltage (beyond the 12v~24 V range).
 - Tampering with the extended repair by unauthorized personnel during the warranty period or during extended warranty period.
 - Atmospheric conditions, rusting, corrosion, or scaling.
 - Improper maintenance of the product or any use contrary to the instructions specified in user's manual supplied with the product.

General Terms and Conditions

- 1) Product registration is a must. Contact dealer or our website www.ddsolar.in or call us on 0522-4069106.
- 2) The product should be in working condition at the time of annual maintenance contract registration.
- 3) Standard Warranty means repair / replacement of any part of the Devidayal Solar Solutions Pvt. Ltd., Solar Refrigerator found defective due to faulty material or workmanship, subject to the confirmation of the technical experts appointed by Devidayal Solar Solutions Pvt. Ltd, or its authorized service partners.
- 4) Devidayal Solar Solutions Pvt. Ltd reserves the right to decide, at its discretion, on the replacement of any defective part with a substitute without affecting the performance of the product.
- 5) All defective parts removed by Devidayal Solar Solutions Pvt. Ltd shall be the property of Devidayal Solar Solutions Pvt. In the event Devidayal Solar Solutions Pvt. Ltd conducts repairs or replacement of any part during the contract period, the contract coverage shall thereafter continue only for the remaining period of the contract.
- 6) Devidayal Solar Solutions Pvt. Ltd obligation under this contract shall be limited to repair of part/s only. The maximum amount of liability with respect to any product-related claim/s, if entertained by Devidayal Solar Solutions Pvt. Ltd, will be subject to the maximum retail price of the product purchased or the purchase price, whichever is lower.
- 7) Devidayal Solar Solutions Pvt. Ltd shall not be liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to non- availability of any component or accessory, labor problem, restrictions and regulations of the government, public movement, war and any unavoidable circumstances, specially vis-à-vis the import of supplies and raw material or if Devidayal Solar Solutions Pvt. Ltd is otherwise prevented from performing its functions under this warranty.
- 8) Any fresh levies or increase in taxes/levies/rates imposed by the State or Central government or local authority on components or raw materials, installation, or service as a whole after the date of the offer and during the contract will be borne by the customer.
- 9) No refund will be made for the balance period of the contract if cancelled during the term.
- 10) Change in address must be notified by customer at least 2 weeks prior to the next scheduled visit.
- 11) This contract is non-transferable.
- 12) The terms and conditions of execution of this AMC are subject to change at the discretion of Devidayal Solar Solutions Pvt. Ltd and without any prior communication.
- 13) All other terms and conditions shall remain the same as mentioned in the operation manual of the product.
- 14) All disputes are subject to Mumbai Jurisdiction.

Registered office: Devidayal Solar Solutions Pvt. Ltd, 42, Nariman Bhavan, Nariman Point, Mumbai - 400021, India.

Visit us at www.ddsolar.in

E-mail: service@ddsolar.in

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